Work Study
Student Handbook
Student Employment Services & Co-op Center
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**What is Work Study?**

Work Study is a program that provides funding for college students to work part-time in positions on campus and at non-profit organizations and government agencies in the local community. The program recognizes, encourages, and promotes work-learning programs as a valuable experience for students to complement their coursework.

**What types of Work Study are available?**

There are three types of Work Study at the College, Federal Work Study, College-funded Work Study and International Work Study.

**What types of positions qualify for Work Study?**

A Work Study position can be just about anything that is relevant to the business conducted in a College department or external organization. It can be secretarial or administrative work or Work Study students can help in areas such as marketing, public relations, computers/IT, data entry, tutoring, etc. Students may also be placed in co-op or internship positions and be paid for their experience through the Work Study program.

The areas of a business which students are prohibited from participating include politics and religion.

**How many hours can I work?**

Work Study positions are part-time. Students in the Work Study programs are eligible to work up to 15 hours per week, but no more than 499 hours in a (fiscal) year. Eligibility for Federal Work Study is specific to each student and is dependent upon your financial aid package, number of credits in which you are enrolled, and the date you begin working.

**When can I work?**

Students in the Federal and College-funded Work Study programs can work year-round as long as you meet the eligibility requirements listed below. Students in these programs can work during the semesters/terms when classes are in session, during breaks and over the summer as long as there is a need for your services in that department/organization. International Work Study students can work when classes are in session during the fall and spring semesters only.

You can work at any time during the day/night and any day of the week that the department/organization normally operates. However, the hours you are scheduled to work should take into consideration your class schedule. **YOU SHOULD NEVER SCHEDULE WORK SHIFTS AT TIMES THAT CONFLICT WITH OR OVERLAP WITH YOUR CLASS SCHEDULE.**
Who receives Work Study?

Federal Work Study is awarded to students based on the information presented on the Free Application for Federal Student Aid (FAFSA) each year. The FAFSA application and college financial aid packaging policies are used to determine whether you are eligible for Federal Work Study.

College-funded Work Study is awarded to a limited number of students who have completed the FAFSA, but are not eligible for Federal Work Study.

International Work Study is awarded to a limited number of students with an F-1 Student Visa.

What are the eligibility requirements?

Federal Work Study eligibility is determined by several combined factors including:
- FAFSA
- College financial aid packaging policies
- Student GPA (must be 2.0 or higher)
- Students’ academic progress (must be making sufficient academic progress)
- Attempted no more than 90 credits of classes
- Enrollment in at least 6 credits of classes
- An operational savings or checking account for direct deposit

College Work Study eligibility is determined by several combined factors including:
- Completion and submission of FAFSA
- No eligibility for Federal Work Study
- Student GPA (must be 2.0 or higher)
- Students’ academic progress (must be making sufficient academic progress)
- Attempted no more than 90 credits of classes
- Enrollment in at least 6 credits of classes
- An operational savings or checking account for direct deposit

International Work Study eligibility is determined by several combined factors including:
- F-1 Student Visa status
- Completion of all ESL courses
- Enrollment in full time classes
- Student GPA (2.5 or higher)
- Attempted no more than 90 credits of classes
- Valid social security number (obtained once employment is secured)
- An operational savings or checking account for direct deposit

To determine if you are eligible for Federal or College-funded Work Study, visit the Student Employment Services+ Co-op Center at the Marple Campus (Room 1305) or the Financial Aid office at the campus where you take your classes if you are not at the Marple Campus.
To determine if you are eligible for International Work Study, visit the International Student Services office on Main Campus. **You must check for eligibility EACH semester before you can work.**

**What is the Work Study placement process?**

The Work Study Coordinator can provide a listing of available jobs and corresponding contact information. The next step is to complete the application process for the department/organization where you would like to work. This may include one or more of the following:

- Resume
- Interview
- References
- Criminal background check
- Child abuse clearance
- Drug test
- Attend orientation/training

Students who are eligible for work study are not guaranteed a job. Students must interview with supervisors and if hired, still perform satisfactorily in their position to maintain employment. If you are hired, the employer will sign your Work Study Authorization card. Once the signed card is turned in to the Work Study Coordinator, the College’s required payroll paperwork must be completed. After the Work Study Coordinator receives your completed payroll paperwork, you can contact your supervisor to confirm your schedule and begin working. Work study placement is an actual job and should be treated as such. Furthermore, once a student receives a Work Study position, he/she may not quit at any time but rather give a two-week notice as custom with other jobs.

**What is expected of me as a Work Study student?**

Work Study students are employees who are being paid to work and will be held to the same/similar standards as other College/organization employees. These standards should be reasonable and in line with the type of work being required, work location, and all federal, state and local laws. These expectations will be outlined during the interview and again when you begin working.

You will be expected to complete all assigned projects and tasks completely, accurately, and on time. You should arrive promptly and be ready to begin working at the time you are scheduled. You should be reliable in coming to work and always call prior to being late or if you are unable to be there for a scheduled shift. **In addition, all work study students will need to check their DCCC email regularly.**

WORK STUDY DOES NOT MEAN THAT YOU COME TO WORK TO STUDY AND DO YOUR HOMEWORK.
**Absenteeism and Tardiness**

You should be informed of the department/organization’s policies regarding absenteeism and showing up late for work as soon as you begin working. Missing work without calling first or with no explanation is not acceptable. Instances of tardiness or absenteeism will be addressed right away and if it happens continually the supervisor has the right to terminate your employment.

**Work Performance**

Your supervisor will communicate their expectations regarding job performance and work quality. If your performance is not meeting these expectations or standards, this will be addressed with you so that any problems can be rectified.

**Personal Appearance**

As a student worker, you are expected to maintain a personal appearance that is appropriate to the job and the setting in which you are working. Your attire should also be consistent with any safety guidelines and the policies of the College and the department/organization where you are working.

You should be made aware of any policies regarding dress at the interview and again when you begin working. Anytime you do not comply with the policy or dress in a manner which your supervisor deems inappropriate for the workplace, this will be addressed immediately. You may be given the option to cover up or change inappropriate attire for the remainder of your shift or you may be sent home with instructions on how to dress appropriately for your next scheduled work shift.

**Confidentiality**

Confidentiality by student workers on the job is extremely important. Your supervisor will review confidentiality guidelines with you when they begin working. You will sign a confidentiality form before you can begin working (page 8). Your supervisor may also require you to sign an additional confidentiality agreement for their department/organization.

**Meals/breaks**

You may be given time off from a shift for a meal or break if the shift falls over a mealtime or is long and warrants a break. It is important to note however, **YOU WILL NOT BE PAID FOR TIME AWAY FROM THE JOB FOR MEALS OR BREAKS.**

**Disciplinary Action**

Unfortunately, in some cases disciplinary action will need to be taken. Failure to report to work, repeated tardiness, unsatisfactory work habits, unprofessional dress, falsifying information on timecards, and turning time cards in late are among the list of possible
reasons for disciplinary action. If these types of actions occur repeatedly, it may be cause for termination.

**What can I expect from my supervisor?**

The supervisor is responsible for all hiring, termination and day-to-day oversight of Work Study students. In addition, your supervisor is responsible for ensuring that you are trained and oriented for the position and work in your department/organization.

The supervisor oversees student work and ensures that students are actually working the hours you are scheduled. Supervisors will be asked to verify this information every two weeks by signing your timecard.

It is the supervisor’s responsibility to ensure that you are meeting the expectations of the position. If you are not meeting those expectations, it will be brought to your attention as soon as possible in order to resolve any issues.

**How are timecards and payroll handled?**

Work Study students are paid bi-weekly. The pay rate is based on the position responsibilities and skills required for each job. A payroll schedule will be provided to you with your payroll paperwork as part of the hiring process. Your supervisor will also receive a copy of the payroll schedule prior to each fiscal year.

You must complete a timecard every two weeks for the hours worked during that pay period in order to receive payment for that pay period. Turning in time cards in a timely manner is expected and required. **IF A WORK STUDY EMPLOYEE TURNS IN 2 OR MORE LATE TIMECARDS DURING A CALENDAR YEAR, THE EMPLOYEE MAY BE ASKED TO NO LONGER PARTICIPATE IN THE WORK STUDY PROGRAM.**

You may not work more than **30 hours during any 2 week pay period** for both on-campus and off-campus work study students.

**Accurate information reporting**

- You should list the number of hours worked per day, not the actual time of the day the hours were worked.
- Do not record numerical zeros for days you do not work. Leave those days blank.
- Hours will be paid in 15 minute increments only. The time sheet should reflect partial hours as .25, .5, or .75 only.

**How timecards are submitted**

The time card submission process and due dates are different for on-campus and off-campus positions.
**On-Campus**

On campus students will turn in their time cards electronically through web entry. This electronic timecard can be accessed through delegate under the HR/Payroll Tab. If timecards are not submitted by the deadline, the timecard will not be accessible from web-time entry. In those situations the student must come to see the Work Study Coordinator to submit a paper time card.

**Off-campus**

Paper timecards are typically due to the Student Employment Services & Co-op Center at Marple campus on the Thursday of the 2nd week of the pay period. During the summer and some holiday weeks, the timecards are due earlier in the week. These dates are reflected on the payroll schedule.

Off-campus time card notes:

- **PAPER TIMECARDS MUST NOT BE FILLED IN WITH PENCIL: PENS ONLY.**
- Write neatly.
- You must complete the information at the top of the form. Fill out the dates for the pay period, the number of hours worked each day and the total number of hours completed on each time card.
- **Fill in the ORG# - which is 5811 for all off-campus work study positions.**

Off-campus students must present signed and dated, paper timecards to the supervisor who will verify the hours worked with his/her signature. If an incomplete timecard is submitted, it will not be accepted and you will not be paid for the hours reported. The timecard will be returned to you so that the information can be completed. Once the timecard is completed and turned in, you will be paid for those hours in the pay period in which it is submitted.

If you are unable to get the timecard to Marple campus by the due date, you may wish to fax the timecard in order to be paid on time. Timecards can be faxed to 610-359-5075 however the original copy must still be submitted to the Student Employment & Co-op Center within a week of the faxed copy.

*Beware of turning in time cards to other branch campuses: they must be turned in to the Marple Student Employment & Co-op Center (Room 1305) by the due date and time. Campus mail often takes 1-3 days to be delivered to this location from branch campuses. Therefore, turning in a time card on the day it is due at a branch campus will result in a late time card submission. In this scenario, you will have to wait for a future pay period to receive payment for your work.*
Student Worker ID’s

In some departments, it is important for students who are working in areas not usually accessible to students or with special equipment to be identified as employees when on the job. However, these IDs may not be necessary for many of the student worker positions on campus. If your supervisor would like you to wear a photo identification card while on the job, please discuss this with your supervisor.

Who do I contact with questions or concerns?

Questions regarding Work Study policies, procedures, time cards or payroll can be directed to the Work Study Coordinator at 610-325-2790.
Delaware County Community College
WORK STUDY CONFIDENTIALITY AGREEMENT

I understand and agree that as a condition of my employment in the Work Study program at Delaware County Community College, that I must at all times keep confidential, sensitive information to which I may have access. This includes, but is not limited to, confidential information that is pertinent to students, employees, donors, clients, customers, patients, applicants and their associated records/files, financial records/budgets, and other information that if released, may be harmful to the College/Organization and/or individual persons.

I understand and agree not to divulge or publish any confidential or sensitive information obtained in the course of performing Work Study job duties, to persons inside or outside the College. However, I realize that, if directed by a College/Organization official to do so, I may be required to divulge confidential information in order to comply with governmental laws and regulations or to conduct College/Organization business with individuals who have a right and need to know such information, or to comply with court-ordered/subpoenaed requests for information.

I agree to review and abide by any other confidentiality policies and procedures of the College and the Organization where I am placed if it is outside of the College and to abide by applicable privacy protection laws and regulations.

I agree to consult my assigned supervisor for protocol regarding the proper course of action relative to the release of confidential information.

I understand that failure to comply with this agreement may result in disciplinary action up to and including termination of employment and/or criminal or civil prosecution. Student workers may also be subject to the College’s judicial process. I understand that this agreement is valid throughout my term of employment with the College.

Employee Signature_______________________________________ Date _____________

Employee Name (print) __________________________________________________________
## Timecard - Federal Work Study

![Image of Timecard](image1.png)

I hereby certify that this time card is a true statement of the hours worked by this student and that the work assignment has been performed in a satisfactory manner.

## Complete Timecard - Federal Work Study

![Image of Complete Timecard](image2.png)

I hereby certify that this time card is a true statement of the hours worked by this student and that the work assignment has been performed in a satisfactory manner.
**Tips for Success on the Job**

**Dress appropriately for the job**- Ask about dress requirements and notice how others dress.

**Be reliable**- Be at work at the agreed-upon times. If you need to be late or absent, call in advance to inform your supervisor. If you find you are repeatedly late or absent, adjust your work schedule so you can be reliable.

**Have a positive attitude**- Be enthusiastic, friendly and show initiative. Avoid complaints and criticism. Use appropriate language when speaking with your supervisor and co-workers.

**Be productive**- Complete the tasks you are given in a reasonable amount of time. Follow directions and ask questions if you need clarification or further information. Take pride in the quality of work you produce.

**Limit personal business**- Use your time at work for job-related tasks. If you complete all the tasks you are given, ask your supervisor and co-workers if there are any additional tasks you can assist with. If your employer allows you to do homework during work hours, be sure you have exhausted all work tasks completely and correctly first. Do not use your cell phone for personal calls during work hours.

**Address Concerns**- If you have concerns about your position or the work you are doing, don’t be afraid to ask your supervisor.